











#### 1. Quality and purpose of care











St Piers

specialises in giving homes to children and young people











children and young people Our who need extra help.

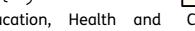








(Education, Health and Care











We

have an outcome-based approach and support our









children and young people to have their say, take responsibility for









decisions and actions.

We

do this by focussing on





independent living skills.







is bespoke to each child or young person. The





**St Piers** 



• Is safe





• Is a happy pl





• Is a fun-loving environment







Supports achieving independence





Utilises appropriate community access









Supports academic

and social

growth







We

work with school for consistency and







both emphasise the organisational values:







Young people are at the centre of everything we do







We work together to make a greater difference







We are courageous and ambitious for change







We also to the school purpose and values:









To enable children to reach their full potential.







Be empowered, be kind and be inspired





Our



Maple



6 children and young people





Mixed gender from aged 5 to 19











Large communal garden and

small

private garden





Trampoline and playground









Relaxation

room

and multi-use

activity



Hazel



• 6 children and young people





Mixed gender from aged 5 to 19











Large communal garden and small private garder





Trampoline and playground









Relaxation room with sensory equipment on the v



Willow



• 6 children and young people





Mixed gender from aged 5 to 19











Large communal garden and small private garden





Trampoline and playground









#### How we support cultural, linguistic and religious needs:









• We are inclusive and value diversity





Recognise that different people bring different









perspectives, ideas and opinions and this enhances













• Provide varied menus, posters, books and toys







as well as a range of cultural experiences







• Offer support for children and young people to attend







regular religious services, meetings and clubs as





appropriate and requested







### **Complaints and Complaints Policy**









We

committed to continual improvement are













and so welcome any compliments, comments, concerns



complaints.









Concerns - Please speak to the key worker











Complaints - Please

speak to the

house

manager















Compliments - Please

us if you think we are tell



right! it









We value your feedback and will respect your wishes,







listen to your concerns and respond to them.











Remember - you can contact OFSTED at any time to raise a



complaint (enquiries@ofsted.gov.uk)



#### Safeguarding







We are committed to safeguarding and







promoting the welfare or our children and young people.







The safety of our children and young people is paramount.







have a well-developed We policies



procedures that are adhered to.







2. Views, wishes and feelings









Using communication aids, where appropriate, individuals









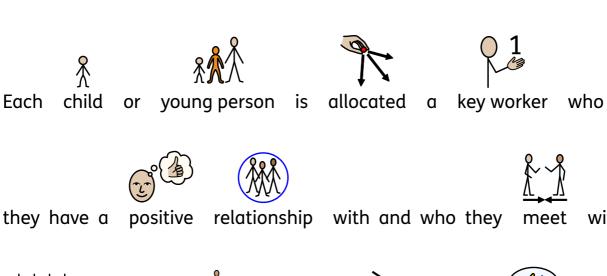
consulted about all aspects of their care, including their

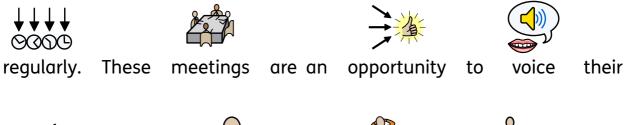


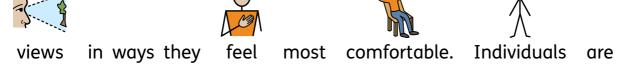




environment and off-site activities.













Mark Goode.









Mark visits without telling us beforehand as part of our quality



assurance.









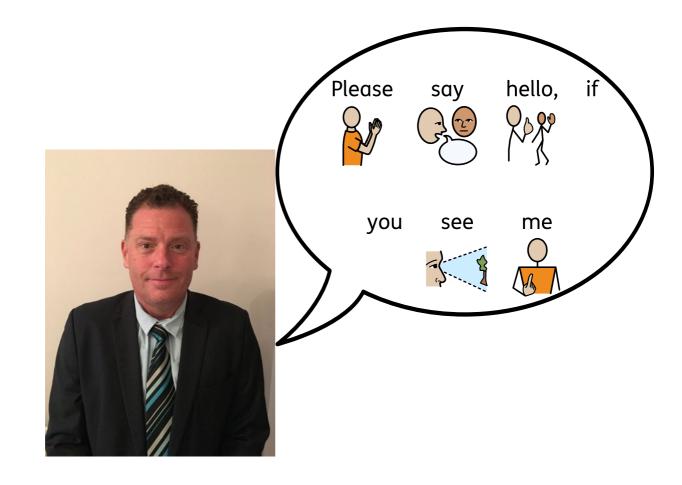
He talks to the children and young people as well as parents and







professionals to suggest areas for improvement.





#### 3. Education

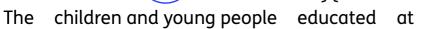






St Piers

are













educated across an integrated waking

day curriculum.









Within the home, individuals are actively supported to develop







life skills alongside supporting them academically with set





homework where appropriate.







Life skills are supported through different aspects such as





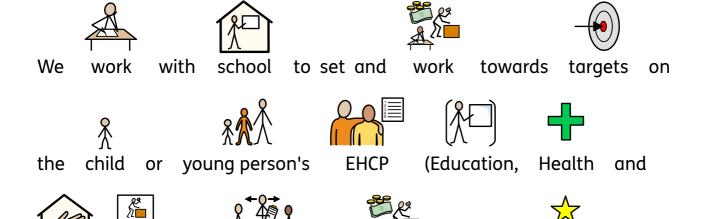






communication,

social skills, self-care and independence.



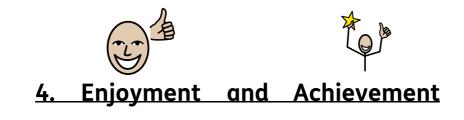
when applicable too.

Plan)

We

liaise

Care





and work with the therapy

team

We offer a large range of social and leisure activities on site to



support enjoyment and achievement, including:



swimming



discos





tea parties



youth clubs





Our outdoor playground





Our low ropes course with obstacles and bridges









indoor and outdoor Our gyms



Our farm





Our horticulture area







fields Our and woods





outdoor eating Our area





boating Our









We also ensure our children and young people are able to access







the local community and so we access:



• The cinema



• The theatre



Shops





• Parks and walks



Restaurants



Bowling



Horse riding



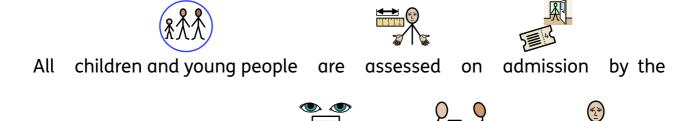
• Theme park



children and young people safe at all times.



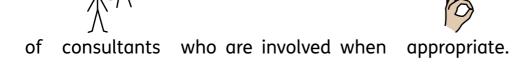
### 5. Health



multi-disciplinary team and reviews are provided as required.











# 6, Positive Relationships











We work to ensure children and young people



maintain











and develop positive and caring relationships for each other.









Parents, families, carers and/or significant others are actively









encouraged to visit, spend time in the houses and on site.









Computers, telephones and WiFi are available to suppo









communication as well. It is encouraged that personal devices are









brought as well as photos of friends an families to put in their







## 7. Protection of children











**Sa**fety and well-being is paramount to the

care

provide. we











Appropriate staffing is provided day

and





Different staff work through the night.











uses positive behaviour support. We recognise



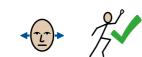




that most challenging behaviour is communication that an











individuals is not coping with the environment at that time.









We facilitate, empower and teach rather than punish





We believe in:











Equality for all children and young people and staff











Maximising potential by reinforcing positive behaviour







learning from natural consequences







and

Equal working partnership between



children and young people







# 8. Leadership and Management



### Simone Hopkins



Executive Principle



## Carolyn Meakings



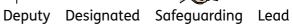














#### Oliver Cohen







House Manager and Deputy Designated



Safeguarding Lead

**Lucy Lyon** 







House Manager and Deputy Designated



Safeguarding Lead













Coordinator and Deputy Designated







## 9. Care Planning







We offer only planned admissions and have a thorough admissions











process where there should be active involvement from child







or young person and their parent or carer.











If a child or young person meets our criteria, we invite them







to a placement visit and further assessment. This helps us to







decide whether the placement is suitable and what level of support









is required to achieve desired outcomes.